WONET

Complaint form

Please fill in this form and e-mail it to obchod@wonet.cz together with photos of the defective goods (and of the box if it was damaged in transit).

Seller

Rostislav Lejka – WONET, Dolní Domaslavice 61, 739 38 Dolní Domaslavice, Czech Republic, Company ID (IČO) 29673224, e-mail: obchod@wonet.cz, phone +420 725 030 405

Customer

Full name: _____

Address: _____

E-mail: _____

Phone: _____

Order number: _____

Date of receipt of the goods: _____

Goods concerned (name, code, quantity):

Description of the defect (when and how it appeared):

Requested remedy: ☐ replacement ☐ refund ☐ appropriate price reduction

Bank account (IBAN) for a possible refund: _____

Attachments (photos): _____

Date and signature: _____

We will handle your complaint without undue delay, within 30 days at the latest. Details can be found in the Terms and Conditions at www.wonet.cz.